



Plexcom Small Business SDSL

Professional Grade DSL for Small Business

SDSL INTERNET

Broadband



PLEXCOM[®]
N E T W O R K S

www.plexcom.net

Plexcom SDSL - Professional Grade Broadband for Small Business

Service Overview

Plexcom's SDSL is symmetrical DSL service that runs over a dedicated line to your business and comes with priority routing on the network and a robust service level agreement. Plexcom SDSL runs at the same speed for both upload and download just like a T1. Business SDSL is perfect for companies that have a need for T1 speed and reliability but not the expensive price tag. If you are running vital applications like VoIP (voice-over-ip), other hosted services or in house email or web servers you need the upload speeds not available from traditional ADSL and Cable Internet Services. With Plexcom SDSL you get enterprise-class symmetrical speeds and reliability backed by an industry leading service level agreement not available from ADSL and Cable Internet Services. If you are not ready for the expense of T1 service, but need the symmetrical bandwidth and reliability, it's time to step up to Plexcom SDSL.

PLEXCOM SDSL HIGHLIGHTS

- **Affordable** T1 data rates for a lot less money.
- **Priority Routing** SDSL business traffic is prioritized on the network.
- **Reliable** Full redundancy and multi-path routing on the network with 99.9% uptime guarantee.
- **SLA** Plexcom SDSL Service level agreement covers the following: uptime, repair time and network performance.
- **Support** Plexcom Technicians are on call 24X7X365 to assist customers with any service issues that may arise.

Quality Broadband for a Quality Business

The SDSL service is backed by a service level agreement for service uptime, repair time and network performance, with service credits for missed targets. SDSL traffic is prioritized on Plexcom's network, and we constantly monitor the network to ensure that you receive fast, reliable performance.

Plexcom Reliability

Plexcom Technicians are on call 24 hours a day 365 days a year to resolve any issues that may arise. If you have a service issue arise you can count on Plexcom. Our technicians are dispatched after hours, on weekends and on federal holidays to ensure that your business continues running at its peak performance.

Email Accounts

Not only are you getting fast and reliable Internet service, but all Plexcom SDSL services also come with 15 email accounts. This allows most small or medium sized business to hand out email addresses to each employee. Also, as the business grows, more email accounts can be added for an extra fee.

Static IP Addresses

When you sign up for Plexcom SDSL, you receive 5 static IP addresses. These are a must if you will be hosting a web or email server or setting up a VPN connection. As your business grows, up to a maximum of 253 useable IP addresses are available for an additional fee.

30 Day Trial

Order SDSL from Plexcom and try it for 30 days. If you are not completely satisfied with the service, Plexcom will refund installation, equipment, and monthly service fees without additional obligation for the service agreement. Equipment must be returned to Plexcom within 30 days to qualify.

Why Plexcom Networks?

Plexcom's motto: We're more than as service provider. We're part of your team. Is not just a sales pitch it's the way we conduct business. We help you choose the services that will best benefit your business and back it up with support that you could only receive from a member of your team.

Plexcom uses proven cutting edge technologies to deliver reliable, fast and affordable broadband service to your business. Plexcom is devoted to providing outstanding service and personalized support and we back it up with an industry leading SLA (service level agreement). Plexcom's technical support staff monitors the network 24x365 and stands ready to serve our customers.

You choose the best when you choose Plexcom Networks.

Contact Plexcom Today to find out more about the benefits of Plexcom SDSL (Professional Grade DSL) Service for your small business,
205-940-7878 or 877-753-9266

We will perform a complete analysis of your bandwidth requirements.

Plexcom Networks, Inc.

**600 Beacon Pkwy W, STE 860
Birmingham, AL 35209**

TEL 205.940.7878

TOLL FREE 877.753.9266

FAX 205.942.6099

www.plexcom.net



Simple, Seamless Connectivity